



# Twix®

---

## CLEANING AND MAINTENANCE INSTRUCTIONS TWIX

### 1) ROUTINE CLEANING.

It is recommended to use a wet cloth and neutral detergent.

A pressure washer can also be used with the following precautions:

- Keep the jet at a minimum distance of 30 cm in order to prevent damage to the module and the fibers of the plastic coating from lifting.
- Use the wide jet.

Failure to remove possible debris that accumulates between joints could result in the formation of stains, moss, mold and compromise proper drainage of the pavement.

**NEVER** use metal trowels to remove dirt from Ultrashield coatings.

Oil/grease/food must be removed from the surface in a reasonable time in order to maintain the validity of the warranty.

#### DIRT AND DEBRIS:

To remove dirt and debris, use soap and water and a non-metallic brush with soft bristles. Brush by following the direction of the grain.

#### OIL/GREASE/FOOD:

Oil, grease and food should be promptly removed with warm water and soap. Should the stains persist, proceed with products specific to the type of dirt.

#### MOLD:

Molds form periodically in the everyday environment. There is no way to remove them completely, but they can be minimized by removing organic deposits (e.g., pollen, leaves, etc.) with routine cleaning.

#### HEAT SOURCES:

Ultrashield will be damaged if in contact with direct heat sources such as barbecues, bonfires. Avoid placing or approaching heat sources on the floor.

### 2) MINERAL DEPOSITS

Mineral deposits appear on the decking surface when routine cleaning is not performed. These deposits are the result of rainwater stagnation and spillage from gutters/roofs or walkways. Evaporation creates a patina on the decking that must be promptly washed off with warm soapy water.

Note: Mineral deposits may appear more rapidly in certain environments. To avoid this phenomenon, we recommend routine cleaning every 2 weeks.

#### CLEANING OF MINERAL DEPOSITS

We recommend the following products for cleaning mineral deposits:

- Powdered laundry detergent,

- Vinegar,
- Toilet Gel.

Note: Do not use other cleaners not recommended in this list as they may damage the decking surface.

Never use these products at the same time.

## OPERATIONS

- Option 1: VINEGAR

Create a 50/50 mixture of water and vinegar and apply it to the surface affected by mineral deposits. Leave on for 5 minutes.

Brush for 2 minutes with soft-bristled brush in the direction of the grain (never in the opposite direction) calibrating the intensity of the operation according to the amount of deposits.

Rinse thoroughly and dry with a cloth.

Repeat the operation if necessary by reapplying the compound to the affected area.

- Option 2: TOILET GEL

Apply the gel to the affected area.

Add water, rub in and leave on for 5 minutes.

Brush for 1-2 minutes with a soft-bristled brush in the direction of the grain (never in the opposite direction).

Rinse thoroughly and dry with a cloth.

Repeat if necessary by reapplying gel to the affected area.

- Option 3: LAUNDRY DETERGENT POWDER.

Apply powdered laundry detergent to the affected area.

Add water, rub in and leave on for 5 minutes.

Brush for 1-2 minutes with a soft-bristled brush in the direction of the grain (never in the opposite direction).

Rinse thoroughly and dry with a cloth.

Repeat if necessary by reapplying the mixture to the affected area.